

## Texas Military Family Access Project

Often the most difficult part of a physical or emotional set-back – or an unexpected life event – is knowing who to call. Our United Way Military Outreach Coordinator is committed to increasing community awareness of this important initiative among military families and the agencies and organizations serving them.

Our Military Outreach Coordinator is available for informational presentations to community groups, agencies, faith-based organizations, military organizations such as the VFW, American Legion, Marine Corps League, military retiree organizations.

For more information or to request a public presentation, call 2-1-1 or visit the United Way website at [www.unitedwaysatx.org](http://www.unitedwaysatx.org).



# 2-1-1

The Gateway to Care

**FREE & CONFIDENTIAL**  
Information and referral source for  
facing life's deployment challenges



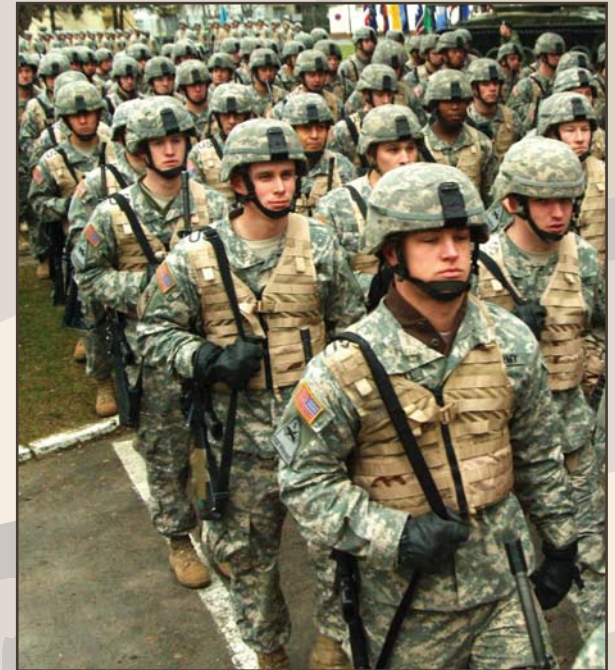
United Way of San Antonio  
and Bexar County

**Doing what matters.**

Funding for this program was provided by the Texas Resources for Iraq-Afghanistan Deployment (TRIAD) Fund of the San Antonio Area Foundation.

*2-1-1 Texas/United Way Help Line is a public/private partnership between the Texas Health and Human Services Commission and United Way of San Antonio and Bexar County.*

## Facing Deployment Challenges!



## Texas Military Family Access Project

**Call 2-1-1**  
The Gateway to Care

**Connecting Military Service Members  
Who Have Deployed to Afghanistan  
and Iraq, and Their Families, to Vital  
Community Resources and Services**

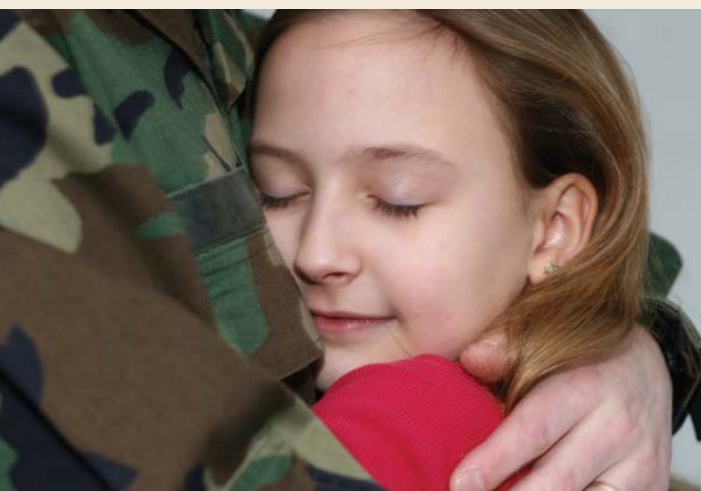
**FREE & CONFIDENTIAL**



## 2-1-1 Texas/United Way Help Line: The Gateway to Care

Combat service in Afghanistan and Iraq is producing critical and unique issues for a new generation of active-duty Air Force, Army, Navy, Marines, Reservists, Texas National Guard members, veterans, and their families.

With an extensive database at their fingertips, United Way 2-1-1 Military Call Specialists help military service members and their loved ones achieve stable and productive lives before, during and after deployment.



## Texas Military Family Access Project

United Way Military Call Specialists or a member of their family have served in the military. They have walked in your boots and support your heroic contribution!

They help military members and their families:

- navigate the complicated maze of the human care system
- act as personal advocates to ensure timely access to services
- follow up with all callers to determine if services were provided and needs were met

### Military Call Specialists provide referrals for:

- Financial assistance
- Marital problems
- Anger management
- Depression and anxiety
  - Child care
  - Legal services
  - Medical care
- Drug and alcohol abuse treatment
  - Employment
- And many other special needs



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## 2-1-1 At a Glance

- Operates 24 hours a day, seven days a week
- Provides a comprehensive database of health and human care services for OEF/OIF military members and their families
  - continuously updated with new services
  - contains federal, state, county, city services
  - private, nonprofit and faith-based services
  - contains OEF/OIF specific services



## Who Can Receive Assistance?

Military members (active duty, reserve, guard, veteran) and their families who reside permanently or temporarily in one of the following counties (regardless of home of record):

Atascosa	Bandera	Bexar
Comal	Frio	Gillespie
Guadalupe	Karnes	Kendall
Kerr	Medina	Wilson